

PRESS STATEMENT

GURUGRAM, 19 June 2025

Further to the press statement released yesterday, 18 June 2025, which announced a temporary reduction in services operated by Boeing 787 and 777 aircraft, we wish to provide detail on the flights affected.

These reductions will be effective from 21 June 2025, and last until at least 15 July 2025.

The reductions arise from the decision to voluntarily undertake enhanced pre-flight safety checks, as well as accommodate additional flight durations arising from airspace closures in the Middle East. The objective is to restore schedule stability and minimizing last-minute inconvenience to passengers.

Detail of the flights affected are as follows.

1. Routes suspended until 15 July 2025:

- Delhi-Nairobi¹ (AI961/962) – 4x weekly flights
- Amritsar-London (Gatwick) (AI169/170) – 3x weekly flights
- Goa (Mopa)-London (Gatwick) (AI145/146) – 3x weekly flights

2. Routes with reduced frequency until 15 July 2025:

North America

- Delhi-Toronto: Reduced from 13x weekly to 7x weekly
- Delhi-Vancouver: Reduced from 7x weekly to 5x weekly
- Delhi-San Francisco: Reduced from 10x weekly to 7x weekly
- Delhi-Chicago: Reduced from 7x weekly to 3x weekly
- Delhi-Washington (Dulles): Reduced from 5x weekly to 3x weekly

Europe

- Delhi-London (Heathrow): Reduced from 24x weekly to 22x weekly
- Bengaluru-London (Heathrow): Reduced from 7x weekly to 6x weekly
- Amritsar-Birmingham and Delhi Birmingham: Reduced from 3x weekly to 2x weekly
- Delhi-Paris: Reduced from 14x weekly to 12x weekly
- Delhi-Milan: Reduced from 7x weekly to 4x weekly
- Delhi-Copenhagen: Reduced from 5x weekly to 3x weekly
- Delhi-Vienna: Reduced from 4x weekly to 3x weekly
- Delhi-Amsterdam: Reduced from 7x weekly to 5x weekly

Australia

- Delhi-Melbourne and Delhi-Sydney: Reduced from 7x weekly to 5x weekly

Far-East

- Delhi-Tokyo (Haneda): Reduced from 7x weekly to 6x weekly
- Delhi-Seoul (Incheon): Reduced from 5x weekly to 4x weekly²

¹Suspended until 30 June. ²To operate 3x weekly from 21 June to 5 July, and 4x weekly from 6 July to 15 July.

Air India apologises to the passengers affected by these curtailments, and is proactively contacting affected passengers to offer re-accommodation on alternative flights, complimentary rescheduling or full refunds as per their preference.

The revised schedule is being progressively made available on our website, airindia.com, mobile app and through our contact centre. We remain committed to restoring our full schedule as soon as practicable, while at all times prioritising the safety of our passengers, crew and aircraft.

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